UNIVERSITY OF ENGINEERING AND TECHNOLOGY TAXILA
EXAMINATIONS BRANCH

No. UET/Exams/2015/169
Dated: 11-03-2015

PRIME MINISTER NATIONAL LAPTOP SCHEME
(EVO DEVICE ACTIVATION)

It is informed that Undergraduate and Postgraduate Programme students who have received their Laptops and EVO devices but are unable to activate their EVO devices must follow the "PTCL EVO Activation Guide for Students" provided by the HEC (attached herewith in PDF format) in order to activate their EVO devices.

It should be noted that if the EVO devices are not activated by March 15, 2015, the three months free access will start metering and students would be at disadvantage.

(Mahmood Akhtar)
Controller of Examinations/
Focal Person PMNLS

Copy to:
1. The Deans of all Faculties
2. The Chairmen of all Departments
3. The Focal Person of all Departments
4. The Campus Director, Sub-Campus Chakwal
5. All Notice Boards
This document guides user on how to activate PTCL EVO using Help Desk.

PTCL Evo Activation Guide
For Students
PTCL EVO Activation Guide:

**Step 1:** Open the link “http://helpdesk.hec.gov.pk/” in your browser. It will open a page as shown below. Fill the ‘Login’ form fields with your email address and password. After filling both fields, press ‘Login’ button.

![Login Page](image1)

After successful login, you will be redirected to the page as shown below.

![Redirected Page](image2)

**Step 2:** Click on either of the ‘Submit a ticket’ options as illustrated below.
Step 3: Select ‘Ptcl’ option from the dropdown present on ‘Submit a Ticket’ page as illustrated below.

Step 4: Click on the ‘PTCL’ radio button.
Step 5: Select ‘EVO Activation Cell’ option from the dropdown list as illustrated below and press ‘Next’ button.

Step 6: Fill the ‘ticket details’ form as illustrated below and press ‘Submit’ button to submit your ticket.
The page shown below will be displayed after successful submission of your ticket.
You can use ‘My Tickets’ option to view all tickets against your ID.

The End